



## **Green Lake County Dementia Specific Resource Guide**

The attached list provides information about community resources in Green Lake County that may be helpful to individuals and families who are coping with progressive memory loss, Alzheimer's disease, or related dementias. Although the Alzheimer's & Dementia Alliance of Wisconsin does not endorse or promote one agency over another, we are available to help families identify those services which might best meet the individual's needs and circumstances.

If you have questions or need more information about resources available in our fifteen county service area, please call our Helpline at 888-308-6251 (toll-free) or contact one of the regional offices listed below.

Due to the changing nature of service agencies, this list may not be comprehensive. This resource guide will be updated periodically on our website: [www.alzwisc.org](http://www.alzwisc.org)

**Updated August 2019**

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# ALZHEIMER'S & DEMENTIA ALLIANCE OF WISCONSIN

The Alzheimer's & Dementia Alliance of Wisconsin (ADAW) provides support and education in south central and southwestern Wisconsin for individuals living with mild cognitive impairment, Alzheimer's disease or other types of dementia and their families and professional service providers.

ADAW helps guide those seeking a diagnosis, coping with day-to-day challenges, or making plans for the future and also advocates at the state level about matters that affect dementia-related research and legislation. As an independent, nonprofit organization, 100% of the donations we receive remain in Wisconsin and are tax-deductible. Contact us for help and support. We are your partner along the journey.

## **Main Office - Dane/Green County**

3330 University Ave., Suite 300, Madison, WI 53705  
608-232-3400

## **Adams/Juneau County**

P.O. Box 83, Mauston, WI 53948  
608-516-6248

## **Columbia/Sauk County**

2825 Hunters Trail, Portage WI 53901  
608-742-9055

## **Crawford/Grant/Iowa/ Lafayette County**

P.O. Box 363, Lancaster, WI 53813  
608-723-4288

## **Green Lake/Marquette/Waushara County**

P.O. Box 137, Green Lake, WI 54941  
920-294-4100

## **Richland County**

P.O. Box 363, Lancaster, WI 53813  
608-723-4288

## **Rock County**

136 Grand Ave., Beloit, WI 53511  
608-313-3335

**888.308.6251** toll-free

**608-232-3407** fax

[support@alzwisc.org](mailto:support@alzwisc.org)  
[www.alzwisc.org](http://www.alzwisc.org)

Our services include:

- Helpline: 608-232-3400 or 888-308-6251
- Care consultations and family meetings
- Caregiver support groups
- Early stage programs
- Family & professional education programs
- Print newsletter & email updates
- Resource library
- Public policy advocacy
- Educational materials & resource information

## MEMORY DIAGNOSTIC CLINICS

Memory diagnostic clinics offer a comprehensive, team approach to assessment, diagnosis and treatment. The staff at the memory diagnostic clinics are trained to identify the reason you or your loved one are experiencing memory loss or confusion. If you have Medicare, 80% of the cost of the evaluation will be reimbursed and most supplemental insurance policies will pay for the additional 20%. The results of the evaluation will be shared with your primary physician for continued follow-up. For more information, contact:

### Dane County

William S. Middleton Veterans Hospital - Geriatric Research Education Clinic Center  
2500 Overlook Terrace, Madison, WI 53705  
608-256-1901 ext. 17000 [www.madison.va.gov](http://www.madison.va.gov)

UW-Health Clinics Geriatric Assessment Clinic (East)  
5249 E. Terrace Dr., Madison, WI 53718  
608-265-1210 or 800-323-8942 [www.uwhealth.org/neurology](http://www.uwhealth.org/neurology)

UW-Health Hospital & Clinics Memory Assessment Clinic - (for people 65 years of age and older)  
2880 University Ave., Room 100, Madison, WI 53705  
608-263-7740 [www.uwhealth.org](http://www.uwhealth.org)

UW Hospital Neurology Memory Clinic - (for anyone at any age; must have referral from Dr.)  
600 Highland Ave., Madison WI 53705  
608-263-5442

### Grant County

Southwest Behavioral Services- Part of the Southwest Health Rural Health Clinic  
1450 Eastside Rd., Platteville, WI 53818  
608-348-3656 [www.southwesthealth.org/find](http://www.southwesthealth.org/find)

### Green County

Monroe Clinic Memory Center  
515 22nd Ave., Monroe, WI 53566  
608-324-2148 or 800-338-0568

### Jefferson County

Fort HealthCare Memory Center  
611 Sherman Ave. E, Fort Atkinson, WI 53538  
920-568-5334

### **Juneau County**

Mile Bluff Medical Center Memory Assessment Clinic  
1040 Division St., Mauston, WI 53948  
608-847-7355

### **Richland County**

Richland Area Geriatric Assessment Clinic  
1313 W. Seminary St., Richland Center, WI 53581  
608-647-6161 ext. 4210

### **Rock County**

Stateline Area Memory Clinic- Beloit Clinic  
1905 Huebbe Parkway, Beloit, WI 53511  
608-364-1288

### **Sauk County**

Reedsburg Area Geriatric Assessment Clinic - Reedsburg Area Senior Life Center  
2350 N. Dewey Ave., Reedsburg, WI 53959  
608-647-6161 ext. 4210

UW-Health Clinics Geriatric Assessment Clinic - Sauk Prairie Hospital  
250 26<sup>th</sup> St., Suite 120, Prairie Du Sac, WI 53578  
608-643-6060

### **Winnebago County**

Memory Care Center, The  
1305 W. American Dr., Neenah, WI 54956  
920-725-9373

## **GERIATRIC MENTAL HEALTH SERVICES**

Geriatric mental health services can be beneficial in addressing the psychiatric and emotional needs of the person with dementia and can also help with challenging behavioral symptoms. Some

signs that indicate mental health services may be needed include frequent or extreme mood swings, depression, suicidal tendencies, agitation, aggression, uncontrollable wandering or major changes in sleep.

#### **Inpatient Geriatric Mental Health Services:**

Mercy Hospital Ascension NE Wisconsin  
500 S. Oakwood Rd., Oshkosh, WI 54904  
920-223-2000 [www.ascension.org](http://www.ascension.org)

Mendota Mental Health Institute  
301 Troy Dr., Madison, WI 53704  
608-301-1000 [www.dhs.wisconsin.gov/mendota](http://www.dhs.wisconsin.gov/mendota)

Southwest Behavioral Services- Part of the Southwest Health Rural Health Clinic  
1450 Eastside Rd., Platteville, WI 53818  
608-348-3656 [www.southwesthealth.org/find](http://www.southwesthealth.org/find)

Stoughton Hospital- Geriatric Psychiatry  
900 Ridge St., Stoughton, WI 53589  
608-873-2242 [www.stoughtonhospital.com](http://www.stoughtonhospital.com)

#### **Outpatient Geriatric Mental Health Services:**

Mobile Outreach to Seniors Team (MOST)  
c/o Journey Mental Health  
625 W. Washington Ave., Madison, WI 53703  
608-280-2560 Crisis: 608-280-2600 [www.journeymhc.org](http://www.journeymhc.org)

Southwest Behavioral Services- Part of the Southwest Health Rural Health Clinic  
1450 Eastside Rd., Platteville, WI 53818  
608-348-3656 [www.southwesthealth.org/find](http://www.southwesthealth.org/find)

## **INFORMATION, REFERRAL & ASSISTANCE**

There are agencies in every county who are available to help with general information and referral assistance to help you locate resources in your area. For more information contact:

Green Lake County  
Health & Human Services – Aging/ADRC  
571 County Road A, Green Lake, WI 54941

920-294-4070      [www.co.green-lake.wi.us](http://www.co.green-lake.wi.us)

Alzheimer's & Dementia Alliance of Wisconsin (see page 3 for more information)  
608-232-3400 or 888-308-6251      [www.alzwisc.org](http://www.alzwisc.org)  
Green Lake Regional, Office: 920-294-4100

A Place for Mom  
866-302-1451

A Place for Mom is a free consultative resource for families searching for senior housing and care. Facility information is offered based on the client and family's clinical, financial and geographic needs and preferences. In order to provide this service at no cost, participating facilities and agencies pay a fee to A Place for Mom, Inc.

VA Caregiver Support, Margaret Flood, VA Hospital Madison  
888-478-8321 ext. 11485

If you are a family member or friend providing care for a Veteran who is living with the effects of war, disabled, chronically ill or aging, VA Caregiver Support is there to support you with resources, tools, answers and a listening ear.

## **OUTREACH & CASE MANAGEMENT SERVICES**

Resource Specialists.

can help you by assessing what resources you and your family might need and helping you access these services and plan for the future. In some counties, there are case managers who work through county agencies, senior centers, or coalitions. For more information:

Green Lake County  
Health & Human Services – Aging/ADRC  
571 County Road A, Green Lake, WI 54941  
920-294-4070      [www.co.green-lake.wi.us](http://www.co.green-lake.wi.us)

## **SUPPORT GROUPS**

Green Lake County Caregiver Support Group  
Meets 3<sup>rd</sup> Thursday of each month  
1:00 – 2:30 p.m.  
Grace English Lutheran Church, 384 Oak St., Berlin, WI 54923

Contact: Kristen Dorsch 920-294-4070  
\*On-site Respite available. Call for details

## MEMORY CAFES

Memory Cafés are social gathering places where individuals with memory challenges, mild cognitive impairment, early-stage Alzheimer’s disease or other types of early-stage dementia can come together to visit, enjoy refreshments and participate in a program or activity together in a relaxed environment. Programs and activities are chosen based on participant suggestions and are designed to be interactive and fun. Sessions usually occur monthly. There is no charge, but donations are appreciated. Family members and friends are encouraged to participate as well.

Berlin Memory Café

Third Tuesday of each month

10:00 – 11:30 a.m.

Berlin Senior Center, 142 Water St., Berlin

Contact ADAW: 920-294-4100

Transportation available within city limits. Call 920-361-5422 to make arrangements.

For a complete listing of local Memory Cafes, contact the Alzheimer’s & Dementia Alliance of Wisconsin at 888-308-6251 or visit [www.alzwisc.org](http://www.alzwisc.org).

## LEGAL SERVICES

Legal and financial planning should begin soon after the diagnosis has been made. Planning involves putting together documents that authorize another person to make necessary health care and financial decisions and reviewing your financial resources. If planning is done early, the person with the disease can actively participate in making the necessary arrangements. It is often a good idea to consult with an attorney who specializes in elder law. A benefit specialist can also guide you in this process. To obtain free copies of the basic power of attorney forms, contact:

Department of Health & Family Services, Division of Public Health

P.O. Box 309, Madison, WI 53701

[www.dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm](http://www.dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm)

### Elder Law Attorney

An attorney who specializes in elder law can be helpful to families in many ways. They can help you develop a legal and financial plan, write Powers of Attorney for Health Care and Finances, and help with guardianship proceedings.

For information on where to find an attorney who specializes in elder law, contact:



Wisconsin State Bar Association  
608-257-4666 or 800-362-9082 [www.wisbar.org](http://www.wisbar.org)

Alzheimer's & Dementia Alliance of Wisconsin  
608-232-3400 or 888-308-6251 [www.alzwisc.org](http://www.alzwisc.org)

National Academy of Elder Law Attorneys  
520-881-4005 [www.naela.org](http://www.naela.org)

### **Guardianship**

A guardianship is a special relationship between two people, one of whom, called the guardian, acts on behalf of the ward. This relationship may be ordered by a circuit court when it finds that a person is no longer competent to manage his/her affairs. A relative, public official or any other person may petition the court to have a guardianship established.

Wisconsin Guardianship Support Center Hotline  
855-409-9410 or [guardian@gwaar.org](mailto:guardian@gwaar.org) <http://www.gwaar.org/>

## **FINANCIAL ASSISTANCE**

### **Benefit Specialist Program**

Elder Benefit Specialists provide information, assistance and advocacy to residents age 60 and older, and Disability Benefit Specialists provide information, assistance and advocacy to adults with disabilities, ages 18-59. Services range from providing information about eligibility criteria and help in applying for a wide range of benefits, to appealing application denials, terminations or reductions in benefits. Benefit Specialists receive in-depth, ongoing training in areas of benefit and entitlement programs and other issues, including Medicare, Medical Assistance, Social Security, Supplemental Security Income, food stamps, housing, Family Care and more. An attorney provides supervision and support to Benefit Specialists and works closely with them to ensure high-quality advocacy and representation. For more information, contact:

Aging & Disability Resource Center (ADRC) of Green Lake County  
571 County Road A, Green Lake, WI 54941  
920-294-4070 [www.co.green-lake.wi.us](http://www.co.green-lake.wi.us)

### **Alzheimer's Family Caregiver Support Program (AFCSP)**

The Alzheimer's Family Caregiver Support Program is authorized by Wisconsin Department of Health Services (DHS) and designed to support families caring for a person with Alzheimer's

disease or other dementia in their home. The program offers funds to purchase services such as in-home respite, home delivered meals, adult day care, personal care good, safety improvements and transportation. Some eligibility requirements apply. For more information contact:

Green Lake County Human Services  
571 County Road A, Green Lake, WI 54941  
Contact: Kristen Dorsch 920-294-4070

[www.co.green-lake.wi.us](http://www.co.green-lake.wi.us)

### **Family Care**

Family Care is the name for the redesigned long term care system currently being operated in most Wisconsin Counties. It is a coordinated system of services aimed at assisting people who are elderly or disabled to remain in their own homes. The system has two major organizational components: 1) Aging & Disability Resource Centers where older people and people with disabilities can get information and advice about the programs and services available in their communities; and 2) Care Management Organizations (CMO's), which manage and deliver the Family Care benefit. In Family Care, each member has support from an interdisciplinary team that consists of, at minimum, a social worker and a R.N. The interdisciplinary team conducts a comprehensive assessment of services and supports designed to achieve desired goals and outcomes; makes arrangements for the member to receive the services; and then monitors the services and supports on an ongoing basis. Applicants for Family Care must meet functional and financial eligibility criteria. To apply for Family Care, IRIS, or for additional information, contact:

Aging & Disability Resource Center (ADRC) of Green Lake Country  
571 County Road A, Green Lake, WI 54941  
920-294-4070 [www.co.green-lake.wi.us](http://www.co.green-lake.wi.us)

### **National Family Caregiver Support Program (NFCSP)**

The National Family Caregiver Support Program was developed by the Administration on Aging through the Older Americans Act to respond to the needs of family caregivers. The program offers five basic services including information to caregivers about available services; assistance to caregivers in gaining access to these supportive services; individual counseling, organizing of support programs and training to assist the caregiver; respite care to enable caregivers to get temporary relief from caregiving responsibilities; and limited supplemental services to compliment the care provided by caregivers. For more information contact:

Aging & Disability Resource Center (ADRC) of Green Lake Country  
521 County Road A, Green Lake, WI 54941  
Contact: Kristen Dorsch 920-294-4070

### **Medical Assistance (Medicaid)**

The Medical Assistance (MA) program is a cooperative federal and state program that provides medical care to individuals with low incomes and little assets. MA covers care in some institutional/

long-term care settings such as nursing homes and covers some care in the community as well. To apply for Medical Assistance or for more information, contact:

Green Lake County Health and Human Services  
571 County Road A, Green Lake, WI 54941  
920-294-4070

### **SeniorCare Prescription Drug Assistance Program**

SeniorCare is Wisconsin's Prescription Drug Assistance Program for Wisconsin residents who are 65 years of age or older and who meet eligibility requirements. Some eligibility requirements apply. For more information contact:

SeniorCare Customer Service Hotline  
800-657-2038 [www.dhs.wisconsin.gov/seniorcare](http://www.dhs.wisconsin.gov/seniorcare)

## **EMERGENCY RESPONSE SERVICES**

### **MedicAlert® + Safe Return®**

MedicAlert® + Safe Return® is a 24-hour nationwide emergency response service for individuals with Alzheimer's disease or a related dementia who are at risk of becoming lost. If someone enrolled in the program is reported missing, essential information is faxed to local law enforcement agencies to initiate a search. If a concerned citizen finds the missing person, the person's ID jewelry (bracelet or necklace) provides a toll-free number to call for help. MedicAlert® + Safe Return® then notifies the missing person's contacts and makes sure the person is safely returned home. To obtain more information or an application, call 888-572-8566.

## **TRANSPORTATION**

All areas of Green Lake County are provided with "response to call-in" door to door transportation services to any persons 55 years of age or older or any handicapped person. Transportation is provided for medical appointments, congregate meal sites, and other personal appointments necessary for daily living. The services are provided 5 days a week. The transportation director should be called 2 days before a local ride is needed and one week before medical appointments in larger cities. If you are on Medical Assistance you need to contact MTM Inc. at 866-907-1493.

**Berlin Senior Center**

142 Water St, Berlin, WI 54923  
Between 8;00-10;30 am &  
920-361-5422

**Classic Cab**

745 Broadway, Berlin, WI 54923  
920-361-3616

**Green Lake**

Contact:Barbara Dugenske, City Clerk's Office  
920-294-6912

**Keoppen's Medical Transport (Will accept MA)**

800-622-5711

**Princeton**

Elda Anderson 920-295-3322

**Southern Green Lake County**

Cathy Plagenz 920-398-2672

Duane Dahnke 920-229-5091, Judy Bender 920-394-3008

Nathan Schmerse 920-398-2137

## **NUTRITION SITES AND HOME-DELIVERED MEALS**

Congregate nutrition sites and home-delivered meals are available in many communities on a donation basis. This is a great way to get help with one of your daily responsibilities and receive a hot, nutritious meal. Questions to ask may include the cost of the meals, how often they are offered, if transportation is available to congregate nutrition sites, and if special diets can be accommodated. For information on a nutrition site close to you or on home-delivered meals, contact:

Aging & Disability Resource Center (ADRC) of Green Lake Country  
571 County Road A, Green Lake, WI 54941  
920-294-4070      [www.co.green-lake.wi.us](http://www.co.green-lake.wi.us)

## HOME CARE SERVICES

Home care agencies provide a variety of services to help people in their homes. Some home care agencies specialize in particular services while others provide a wide range of services. Most agencies charge a fee; volunteer organizations accept donations.

Some county aging units also keep lists of private individuals who provide home-care services in their county. It is up to the family to screen any private individual they hire, and to ensure that state and federal tax law is being adhered to. Note that anyone who hires a private individual as a home care worker on a regular or frequent basis may become an employer under the law and be responsible for paying unemployment insurance and social security/Medicare taxes to the government on the worker's behalf.

Using home care services can help to extend the period of time a loved one can be successfully cared for at home by supplying needed supplemental help and preserving the health and energy of the family caregiver.

### Types of Home Care Services

- Chore services typically include light housekeeping, laundry, meal preparation and shopping.
- Companion care (respite) typically includes oversight/companionship for the person with memory loss so that his or her primary caregivers can take time off from caregiving to keep appointments, attend events, catch up on chores, sleep, or simply enjoy a break. Companion care can be provided in a variety of settings, but is usually provided in the residence of the person receiving care. Companion care can often be combined with chore service and/or personal care assistance. Companions might also take people on outings, enabling them to attend events, volunteer, and visit favorite people and places.
- Personal care services typically include assistance with dressing, bathing, grooming, meals and toileting, as needed.
- Home health care is provided by nurses, certified nursing assistants or professional therapists and includes medication management, skilled nursing services, bathing, and occupational, physical, and speech therapies. Depending on the situation, the caregiver might be able to take a break from caregiving while home health care is being provided.
- A live-in caregiver provides 24 hour/day assistance in the home. Services include personal care, home chores, companionship and oversight of the person in need of care. Some

people hire someone they know to live in the home. Others look for live-in caregivers through the local university or by placing an advertisement. Some companion care and home health agencies can provide 24 hour/day shift care.

- **Hospice care:** Hospice services are available to individuals at the end of life. Services usually can be provided in the home or in a facility. Some agencies have free-standing hospice in-patient facilities. Hospice provides nursing care, respite, and grief support for families.

## HOME CARE SERVICE AGENCIES

	Chore Services	Companion Care	Personal Care	Home Health	Transportation	Wk-ends/Holiday Services	Live In Care	Hospice
<b>Adult Care Consultants</b> 272 N. Main St. Fond du Lac, WI 54935 920-322-6481 <a href="http://www.adultcareconsultants.com">www.adultcareconsultants.com</a>	X	X		X	X			
<b>Agnesian Hospice Hope</b> 239 Trowbridge Dr. Fond du Lac, WI 54935 800-236-4156 <a href="http://www.agnesian.com">www.agnesian.com</a>				X				X
	Chore Services	Companion Care	Personal Care	Home Health	Transportation	Wk-ends/Holiday Services	Live In Care	Hospice
<b>Agnesian Hospice Hope - Green Lake</b> 745 South St. Green Lake, WI 54941 800-361-9499 <a href="http://www.agnesian.com">www.agnesian.com</a>								X
<b>Always There Home Care</b> 1130 N. Margaret St. Markesan, WI 53946 920-398-2751 <a href="http://www.mrhome.org">www.mrhome.org</a>	X	X	X	X	X	X	X	

<b>BDCH – Hillside Home Care/Hospice</b> 709 S University Ave. Beaver Dam, WI 53916 920-887-4050 <a href="http://www.bdch.com">www.bdch.com</a>				X				X
<b>Clarity Care Home Care</b> 424 Washington St. Oshkosh, WI 54901 920-236-6560 <a href="http://www.claritycare.org">www.claritycare.org</a>	X	X	X		X	X	X	
<b>Comfort Keepers HomeCare</b> 485 S, Military Rd., Ste 7 Fond du lac, WI 54935 920-922-1779 <a href="http://www.comfortkeepers.com">www.comfortkeepers.com</a>	X	X	X		X	X	X	
<b>Community Options, Inc</b> 444 Scott St., P.O. 189 Green Lake, WI 54941 920-294-6099	X	X	X		X	X	X	
<b>Cooperative Care</b> 402 E. Main St. P.O. Box 620 Wautoma, WI 54982 920-787-1886 <a href="http://www.cooperativecare.us">www.cooperativecare.us</a>	X	X	X			X	X	
	Chore Services	Companion Care	Personal Care	Home Health	Transportation	Wk-ends/Holiday Services	Live In Care	Hospice
<b>Divine Savior Home Care</b> 2805 Hunters Trail Portage, WI 53901 608-765-6400 <a href="http://www.dshealthcare.com">www.dshealthcare.com</a>				X				

<b>Evergreen at Home-Home Health</b> 1125 N. Westfield St. Oshkosh, WI 54902 902-237-2155 <a href="http://www.EvergreenOshkosh.com">www.EvergreenOshkosh.com</a>	X	X	X	X				
<b>Generations Home Care</b> 1028 S. Main St, Ste C Fond du Lac, WI 54935 877-545-0551 <a href="http://www.generationsathomeandhospice.com">www.generationsathomeandhospice.com</a>				X				X
<b>Heartland Hospice</b> N6650 Rolling Meadows Dr., Suite 1, Fond du Lac, WI 54937 866- 216-5708 <a href="http://www.heartlandhospice.com">www.heartlandhospice.com</a>								X
<b>Home Care Assistance</b> 1092 Koeller St. Oshkosh, WI 54902 920-349-2273 <a href="http://www.homecareassistancefoxcities.com">www.homecareassistancefoxcities.com</a>	X	X	X		X	X	X	
<b>Home Health United - Columbus</b> 1513 Park Ave. Suite A Columbus, WI 53925 800-924-2273 <a href="http://www.HomeHealthUnited.org">www.HomeHealthUnited.org</a>				X				
<b>Hometown Hospice &amp; Homecare, Inc.</b> 55 S. Main St., Suite 240 Fond du Lac, WI 54935				X		X		X
<b>International Quality Homecare/PCA</b> 139 S Main St, Suite D Adams, WI 53910 888-200-5530 <a href="http://www.alphaqh.com">www.alphaqh.com</a>	X	X	X	X	X	X	X	



	Chore Services	Companion Care	Personal Care	Home Health	Transportation	Wk-ends/Holiday Services	Live In Care	Hospice
<b>International Quality Homecare</b> 328 N. Main St. Westfield, WI 53964 608-296-3811 <a href="http://www.alphaigh.com">www.alphaigh.com</a>				X				
<b>Lori Knapp Companies - Fond du Lac</b> 97 S. Pioneer Rd., Suite 200 Fond du Lac, WI 54935 920-907-0949 <a href="http://www.loriknappcompanies.com">www.loriknappcompanies.com</a>	X	X	X		X	X	X	
<b>Maplecrest At Home, Inc.</b> 150 N. Douglas Ripon, WI 54971 920-748-7300 <a href="http://www.maplecrestal.com">www.maplecrestal.com</a>	X	X	X					
<b>Marquardt Home Health &amp; Hospice</b> 224 N Macy St. Fond du Lac 54935 920-261-7108 <a href="http://www.marquardtvilleage.org">www.marquardtvilleage.org</a>				X				X
<b>Recover Health</b> 801 W. Fulton St., Suite A Waupaca WI 54981 715-258-2130 <a href="http://www.recoverhealth.org">www.recoverhealth.org</a>	X	X	X	X		X	X	
	Chore Services	Companion Care	Personal Care	Home Health	Transportation	Wk-ends/Holiday Services	Live In Care	Hospice

<b>ThedaCare at Home</b> 191 Memorial Dr. Berlin, WI 54923 920-969-0919 <a href="http://www.thedacare.org">www.thedacare.org</a>				X				
<b>ThedaCare at Home/Hospice</b> 3000 E College Ave., Suite A Appleton WI 54915 800-984-5554 <a href="http://www.thedacare.org">www.thedacare.org</a>				X				X
<b>TLC Home Care, LLC</b> P.O. Box 283, Berlin, WI 54923 920-290-2558	X	X	X		X	X	X	

## ADULT DAY SERVICES

Adult day programs provide structured support for the older person and are another way for a caregiver to obtain respite from caregiving responsibilities. Some programs are dementia specific. Participants engage in a variety of pastimes, including exercise, music, social activities, and meals. Costs vary. Individuals who meet eligibility requirements may qualify for financial support or sliding fee scales.

There are no adult day service providers in Green Lake County.

## RESPIRE SERVICES

Respite at care facilities may be arranged during the day, for an overnight visit, or multiple day stays. This type of respite is helpful for caregivers who need a longer break to take a vacation or attend to other responsibilities. Please contact individual facilities for more details on available respite services.

### Rosemore Village

830 High St., Wild Rose, WI 54984  
 920-622-4141

### Markesan Resident Home

1130 N. Margaret St, Markesan, WI 53946  
 920-398-2751

## RESIDENTIAL CARE

There are a variety of facilities including residential care apartment complexes, adult family homes, community based residential facilities and skilled nursing facilities available to meet the different levels of care that may be needed by a person with dementia.

### Choosing a New Home

When the time comes for a person with Alzheimer's disease or other dementias to move into a residential care setting (e.g., nursing home, community based residential facility, assisted living, etc.), it can be very difficult for both the person and family. In addition, finding the right residential care setting to meet the needs of the person with dementia can be challenging and time consuming. Listed below are a few tips as you begin the search for a new home. The Alzheimer's & Dementia Alliance of Wisconsin is always available to answer questions and help in problem-solving.

1. Visit different places. If possible, it is usually best to visit any place that you are considering. The amount of care required and the atmosphere desired will determine the type of residential care setting you should visit. Visiting unannounced at different times of day can give you an idea of what an average day may be like.
2. Ask questions. It is important to ask specific questions about the facility's ability to provide dementia care. For example:
  - What is your philosophy regarding Alzheimer/dementia care?
  - What is your process for developing a care/service plan?
  - What approaches are used when providing care to persons with dementia?
  - What types of activities are offered?
  - What are your staff qualifications and staffing levels?
  - How is your staff trained in dementia specific care?
  - How does your environment support persons with dementia?
3. Call the Alzheimer's & Dementia Alliance of Wisconsin (608-232-3400 or 888-308-6251) for a handout or email copy of "RESIDENTIAL CARE: A GUIDE TO CHOOSING A NEW HOME".
4. Talk with others. Often times, there may be people you know – family, friends, neighbors, co-workers – who can recommend a place that worked well for them. If possible, talk with family members and/or residents of facilities that you are considering. REMEMBER: Every individual situation is unique. What works well for one person, may not work for another. Use input from others as only one of several deciding factors.

### Residential Care Apartment Complex (RCAC)

A residential care apartment complex is an apartment that includes a kitchen, living area, bedroom, private bathroom and an array of services including meals, housekeeping, laundry,

arranging medical appointments and transportation. RCACs may provide up to 28 hours per week of personal care and/or nursing services. These facilities are most appropriate for a person with dementia who is in the very early stages, who can make their own decisions regarding care options and who can live independently with minimal assistance, or for the person with dementia and his or her spouse together. These facilities are registered by the Wisconsin Department of Health & Family Services.

**Heartsong**

123 S. Pearl St., Berlin, WI 54923

920-361-3111 [www.americanhouses.net](http://www.americanhouses.net)

Alzheimer's disease and other dementias accepted? Yes, Early Stage

Dementia Specific Facility? No

Family Care funding accepted? Yes

Number of units: 26 apartments

Staff/Resident Ratio: Day:NA Evenings:NA Night:NA

Security: Locks? NA Door Alarms (general)? NA Door Alarms (person-specific)? No

Does the facility offer respite services? No

**KindredHearts of Green Lake**

850 Sunnyside Rd., Green Lake, WI 54941

920-294-1000 [www.khearts.com](http://www.khearts.com)

Alzheimer's disease and other dementias accepted? Yes, Early Stage

Dementia Specific Facility? No

Family Care funding accepted? Yes

Number of units: 25 apartments

Staff/Resident Ratio: Day: NA Night: NA

Security: Locks? NA Door Alarms (general)? NA

Door Alarms (person-specific)? NA

Does the facility offer respite services? Yes

**Markesan Resident Home, North Terrace**

1130 N. Margaret St., PO Box 130, Markesan, WI 53946

920-398-2751

Alzheimer's disease and other dementias accepted? No

Dementia Specific Facility? No

Family Care funding accepted? No

Number of units: 32 apartments

Staff/Resident Ratio: Day: NA Night: NA

Security: Locks? NA Door Alarms (general)? NA Door Alarms (person-specific)? NA

Does the facility offer respite services? No

### **Patriot Place - RCAC**

609 Broadway, Berlin, WI 54923

920-361-3008 [www.heartlandpreston.com](http://www.heartlandpreston.com)

Alzheimer's disease and other dementias accepted? Yes

Dementia Specific Facility? Yes

Family Care funding accepted? Yes

Number of Units: 57

Staff/Resident Ratio Day: Call for information.

Security: Locks? NA Door Alarms (general)? NA Door Alarms (person-specific)? NA

Does the facility offer respite services? No

### **Samuel's Grove**

183 E. John St., Markesan, WI 53946

920-398-2989 [www.barretthouseinc.com](http://www.barretthouseinc.com)

Alzheimer's disease and other dementias accepted? Yes

Dementia Specific Facility? Yes

Family Care funding accepted? Yes

Number of Units: 8

Staff/Resident Ratio Day: Call for information.

Security: Locks? NA Door Alarms (general)? NA Door Alarms (person-specific)? NA

Does the facility offer respite services? No

### **Adult Family Homes (AFH)**

Adult Family Homes also combine housing and care. Adult Family Homes provide assistance and/or supervision with activities of daily living to 4 or fewer individuals. No more than 7 hours per week of nursing care can be given in an AFH. These facilities are licensed by the Department of Health & Family Services.

There are no Adult Family Homes in Green Lake County at the time of this printing.

### **Community Based Residential Facilities (CBRF)**

A Community Based Residential Facility is a place where 5 or more individuals live and receive care. These facilities offer private or semi-private bedrooms with shared living and dining areas. Services include 3 meals per day, snacks, activities, assistance and/or supervision with activities of daily living. No more than 3 hours per week of nursing care can be provided in a CBRF setting. CBRFs are generally smaller than skilled nursing facilities. CBRFs are also licensed by the Department of Health & Family Services.

### **Barrett House, Inc.**

185 E. John St., Markesan, WI 53946

920-398-2989 [www.barretthouseinc.com](http://www.barretthouseinc.com)

Alzheimer's disease and other dementias accepted? Yes  
Dementia Specific Facility? No  
Family Care funding accepted? Yes  
Number of beds: 15 Rooms: 13  
Staff/Resident Ratio: Day: NA Evenings: NA Night: NA  
Security: Locks? NA Door Alarms (general)? NA Door Alarms (person-specific)?  
NA  
Does the facility offer respite services? Yes

**Brown-Wilcox Retirement Home**

347 E. Huron St., Berlin, WI 54923  
920-361-2552

Alzheimer's disease and other dementias accepted? No  
Dementia Specific Facility? No  
Family Care funding accepted? Yes  
Number of beds: 20  
Staff/Resident Ratio: Day: NA Night: NA  
Security: Locks? NA Door Alarms (general)? NA Door Alarms (person-specific)?  
NA  
Does the facility offer respite services? Yes

**KindredHearts of Green Lake - Memory Care**

860 Sunnyside Rd., Green Lake, WI 54941  
920-294-1000 [www.khearts.com](http://www.khearts.com)

Alzheimer's disease and other dementias accepted? Yes  
Dementia Specific Facility? Yes  
Family Care funding accepted? Yes  
Number of beds: 12 Rooms: 11  
Staff/Resident Ratio: Day: NA Night: NA  
Security: Locks? NA Door Alarms (general)? NA Door Alarms (person-specific)?  
NA  
Does the facility offer respite services? Yes

**Martha's Inc II**

404 W. Water St., Princeton, WI 54968  
920-295-4222

Alzheimer's disease and other dementias accepted? Yes (Early stages)  
Dementia Specific Facility? No  
Family Care funding accepted? No  
Number of beds: 15 Rooms: 13  
Staff/Resident Ratio: Day: NA Night: NA

Security: Locks? NA      Door Alarms (general)? NA      Door Alarms (person-specific)? NA  
Does the facility offer respite services? Yes

### **Patriot Place CBRF**

609 Broadway, Berlin, WI 54923  
920-361-3007 [www.heartlandpreston.com](http://www.heartlandpreston.com)  
Alzheimer's disease and other dementias accepted? Yes  
Dementia Specific Facility? No  
Family Care funding accepted? Yes  
Number of beds: 20  
Staff/Resident Ratio:      Day: NA      Night: NA  
Security: Locks? NA      Door Alarms (general)? NA      Door Alarms (person-specific)? NA  
Does the facility offer respite services? Yes

### **Nursing Homes**

Nursing homes offer skilled nursing care and other services including: 3 meals per day, snacks, activities, assistance with activities of daily living, and dietician and social work services. Nursing homes are larger than either Community Based Residential Facilities or Adult Family Homes. They are most appropriate for frail individuals who have medical or nursing care needs. Some nursing homes have special care units designed to address the needs of people with dementia. Individuals who meet federal income requirements and need skilled nursing care may qualify for financial assistance.

### **Juliette Manor**

482 Oak St., Berlin, WI 54923  
920-361-3092 [www.thedacare.org](http://www.thedacare.org)  
Alzheimer's disease and other dementias accepted? Yes  
Dementia Specific Facility? No  
Number of beds: 37  
Staff/Resident Ratio: Call for information.  
Security: Locks? NA      Door Alarms (general)? NA      Door Alarms (person-specific)? NA  
Does the facility offer respite services? No

### **Markesan Resident Home & Memory Care**

1130 N Margaret, Box 130, Markesan, WI 53946  
920-398-2751 [www.mrhome.org](http://www.mrhome.org)  
Alzheimer's disease and other dementias accepted? Yes  
Dementia Specific Facility? Yes  
Family Care funding accepted? Yes  
Number of beds: 50

Staff/Resident Ratio: Call for information.

Security: Locks? NA      Door Alarms (general)? NA      Door Alarms (person-specific)?  
NA

Does the facility offer respite services? Yes

## **LONG TERM CARE OMBUDSMAN**

An ombudsman protects and promotes the rights of long-term care consumers and Community Options Program participants by working with them and their families to achieve quality care and quality of life. The program is provided through the state of Wisconsin at no charge. They can investigate complaints and help families resolve problems. For more information, contact:

Wisconsin Board on Aging & Long Term Care  
1402 Pankratz St. Suite 111, Madison, WI 53704  
800-815-0015      <http://longtermcare.wi.gov/>